



Mid-State Regional Emergency Medical Advisory Committee

**Policy Statement
#16-01**

**Resource
Failure**

16-01

PURPOSE

To provide communication between EMS and the Emergency Departments in the event of a failure in the Resource System.

BACKGROUND

The Resource System is unique to the Midstate Region. Resource allows for the collection of data, even distribution of the 9.41/9.45/22.09 patients, prisoners, and ALS/BLS patients, MCI management as well as a single number connection to Medical Control.

LIMITATIONS

In the event of a failure of the Resource System (including, but not limited to, phone system, electrical failure, staffing, HazMat or closure of the St. Luke's ED) the following shall be implemented:

- Resource will alert the Oneida, Madison and Herkimer County 911 Centers
- The 911 Centers will make the announcement of Resource Failure and to call the receiving ED's direct.
- Resource will alert the ED's at 212, 261, 262, 324, 326, 327 of the failure.
- Rotation will be suspended and EMS crews will choose the destination.
- Ambulances being dispatched by the 911 Centers will be advised to call the ED's directly.
- If necessary, EMS will request the ED contact numbers from the 911 Centers.
- Resource will notify the 911 Centers when Resource is back on-line.

ED Numbers

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|-----------------------------------|--------------|
| • 212 Little Falls | 315-823-3189 |
| • 261 Community Memorial Hamilton | 315-824-6094 |
| • Oneida Healthcare | 315-361-2327 |
| • Rome Memorial | 315-338-7230 |
| • St Elizabeth's | 315-798-8174 |
| • St Luke's | 315-624-8064 |